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Rutland County Council

Catmose, Oakham, Rutland, LE15 6HP Telephone 01572 722577 Email governance@rutland.gov.uk

Ladies and Gentlemen,

A meeting of the STRATEGIC OVERVIEW AND SCRUTINY COMMITTEE will be held in the Council Chamber, Catmose, Oakham, Rutland, LE15 6HP on Thursday, 9th March, 2023 commencing at 7.00 pm when it is hoped you will be able to attend.

Yours faithfully

Mark Andrews

Chief Executive

Recording of Council Meetings: Any member of the public may film, audio-record, take photographs and use social media to report the proceedings of any meeting that is open to the public. A protocol on this facility is available at www.rutland.gov.uk/my-council/have-your-say/

Although social distancing requirements have been lifted there is still limited available seating for members of the public. If you would like to reserve a seat, please contact the Governance Team at governance@rutland.gov.uk. The meeting will also be available for listening live on Zoom using the following link: https://us06web.zoom.us/j/87084501408

AGENDA

1) WELCOME AND APOLOGIES RECEIVED

2) RECORD OF MEETING

To confirm the records of the meetings of the Strategic Overview and Scrutiny Committee held on the 26th January and the 9th February 2023. (Pages 7 - 20)

3) ACTIONS ARISING

To review and update the actions arising from the previous meetings.

SUMMARY OF ACTIONS: 26th January 2023

No.	Ref.	Action	Person
1.	10	The Deputy Leader and Portfolio Holder for Planning, Highways and Transport to send Councillor Begy	Councillor Powell

		the details regarding the post removed within the Development Control team.	
2.	10	The Committee requested that the report to Council (27 th March 2023) on the Levelling Up Fund be clarified to enable full understanding of the government's requirements regarding the capital funding.	Strategic Director of Resources
3.	10	The Committee requested that the Portfolio Holder for Health, Wellbeing and Adult Care kept members up to date on any increase in risks/costs regarding Community Support Services and ASC Demand (Table 2 - P10 and P14).	Councillor Harvey
4.	10	The Strategic Director of Resources to send details to councillors regarding what saving could be made by closing the Council's post room a few days a week and what impact, if any, this would have on services.	Strategic Director of Resources

SUMMARY OF ACTIONS: 9th February 2023

No.	Ref.	Action	Person
1.	8	The Portfolio Holder to ask the Primary Care Network if patients were charged for the call whilst waiting on hold and would notify members of the response.	Councillor Harvey
2.	8	The Portfolio Holder to ask the Primary Care Network about the possibility of the GP practices in the future pooling their individual phone services into one combined service and feedback the response to the committee members.	Councillor Harvey
3.	9A	CULTURE / ASSET REVIEW TASK AND FINISH GROUP Councillor E Baines, with the support of Governance, to continue to seek information from educational establishments as to how the culture offer would be of most benefit to students and how they might become more involved.	Councillor E Baines and Governance
5.	9E	HOMELESSNESS EVIDENCE PANEL: FINAL REPORT Councillor Waller to meet with the	Councillor Waller and Councillor

Portfolio Holder to re-word recommendation 6.2 for discussion/approval at the meeting	Harvey
of the scrutiny committee on the 9 th March 2023.	

4) DECLARATIONS OF INTEREST

In accordance with the Regulations, Members are invited to declare any personal or prejudicial interests they may have and the nature of those interests in respect of items on this Agenda and/or indicate if Section 106 of the Local Government Finance Act 1992 applies to them.

5) PETITIONS, DEPUTATIONS AND QUESTIONS

To receive any petitions, deputations and questions received from Members of the Public in accordance with the provisions of Procedure Rules 25 and 159.

The total time allowed for this item shall be 30 minutes. Petitions, declarations and questions shall be dealt with in the order in which they are received. Questions may also be submitted at short notice by giving a written copy to the Committee Administrator 15 minutes before the start of the meeting.

The total time allowed for questions at short notice is 15 minutes out of the total time of 30 minutes. Any petitions, deputations and questions that have been submitted with prior formal notice will take precedence over questions submitted at short notice. Any questions that are not considered within the time limit shall receive a written response after the meeting and be the subject of a report to the next meeting.

6) QUESTIONS WITH NOTICE FROM MEMBERS

To consider any questions with notice from Members received in accordance with the provisions of <u>Procedure Rule No 161 and 162</u>.

7) NOTICES OF MOTION FROM MEMBERS

To consider any Notices of Motion from Members submitted in accordance with the provisions of <u>Procedure Rule No 163</u>.

8) CONSIDERATION OF ANY MATTER REFERRED TO THE COMMITTEE IN RELATION TO THE CALL-IN OF A DECISION

To consider any matter referred to the Committee for a decision in relation to call in of a decision in accordance with Procedure Rule 149.

9) PORTFOLIO HOLDERS' UPDATE

To receive an update from Councillor D Wilby, Portfolio Holder for Education and Children's Services covering the Visions Children's Centre, the Childcare Sufficiency Statement and the Childcare Review.

10) LEVELLING UP FUND ROUND 2 - ACCEPTANCE OF GRANT FUNDING

To receive Report No. XX/2023 from Penny Sharp, Strategic Director of Places (Report to Follow).

11) GROUP AND PANEL UPDATES

A. ECONOMIC STRATEGY TASK AND FINISH GROUP

To receive an update from Councillor A Brown

B. HIGHWAYS AND SPEEDING

To receive an update from Councillor P Browne

C. HOMELESSNESS EVIDENCE PANEL

To approve the amended re-wording of recommendation 6.2 in the final report.

12) REVIEW OF THE FORWARD PLAN AND ANNUAL WORK PLAN

To consider the current Forward Plan and identify any relevant items for inclusion in the Strategic Overview and Scrutiny Committee Annual Work Plan or to request further information.

The Forward Plan is available on the website at: https://rutlandcounty.moderngov.co.uk/mgListPlans.aspx?RPId=133&RD=0 (Pages 21 - 30)

13) ANY URGENT BUSINESS

To receive any items of urgent business, which have been previously notified to the person presiding.

14) DATE OF NEXT MEETING

Thursday, 20th April 2023 at 7 pm in the Council Chamber, Catmose, Oakham, Rutland LE15 6HP

FOR INFORMATION ONLY

15) LEICESTERSHIRE, LEICESTER AND RUTLAND INTEGRATED CARE SERVICE: PERFORMANCE REPORT

To receive a quarterly performance report from the Leicestershire, Leicester and Rutland Integrated Care Service FOR INFORMATION ONLY. (Pages 31 - 38)

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TO: ELECTED MEMBERS OF THE STRATEGIC OVERVIEW AND SCRUTINY COMMITTEE

Nan	Name		
1.	Councillor G Waller (Chair)		
2.	Councillor P Ainsley		
3.	Councillor E Baines		
4.	Councillor N Begy (Vice Chair)		
5.	Councillor K Bool		
6.	Councillor A Brown		
7.	Councillor S Lambert		
8.	Councillor L Toseland		
9.	Councillor R Wilson		

STATUTORY CO-OPTED MEMBERS - EDUCATION REPRESENTATIVE:

Name		Title
10.	Peter French	Diocesan Deputy Director of Education,
		Dioceses of Peterborough
11.	Andreas Menzies	Roman Catholic Diocese
12.	Sian Armstrong	Parent Governor
13.	Sarah Stickland	Parent Governor

PORTFOLIO HOLDER:

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Name		Title		
14.	Councillor L Stephenson	Leader and Portfolio Holder for Policy,		
		Strategy, Partnerships and Economy		
15.	Councillor R Powell	Deputy Leader and Portfolio Holder for		
		Planning, Highways and Transport		
16.	Councillor S Harvey	Portfolio Holder for Health, Wellbeing and		
		Adult Care		
17.	Councillor K Payne	Portfolio Holder for Finance, Governance and		
		Performance, Change and Transformation		
18.	Councillor D Wilby	Portfolio Holder for Education and Children's		
	_	Services		

OFFICERS:

Name		Title
19.	Mark Andrews	Chief Executive
20.	Kirsty Nutton	Strategic Director of Resources S151 Officer
21.	Dawn Godfrey	Strategic Director of Children and Families
22.	John Morley	Strategic Director of Adults and Health
23.	Penny Sharp	Strategic Director of Places
24.	Angela Wakefield	Director of Legal and Governance
25.	Jane Narey (Clerk)	Scrutiny Officer

FOR INFORMATION:

Name		Title
26. Angela Hillery		Chief Executive, Leicestershire Partnership
		NHS Trust
27.	Peter Cantley	Diocesan Director of Education, Diocese of
		Peterborough

Public Document Pack Agenda Item 2



Rutland County Council

Catmose Oakham Rutland LE15 6HP Telephone 01572 722577 Email governance@rutland.gov.uk

Minutes of the **MEETING of the STRATEGIC OVERVIEW AND SCRUTINY COMMITTEE** held in the Council Chamber, Catmose, Oakham, Rutland LE15 6HP on Thursday, 26th January, 2023 at 7.00 pm

PRESENT Councillor G Waller (Chair)

Councillor P Ainsley
Councillor E Baines

Councillor N Begy (Vice Chair)

Councillor K Bool Councillor A Brown Councillor S Lambert Councillor R Wilson

APOLOGIES Councillor L Toseland

Peter French Diocesan Deputy Director of

Education, Dioceses of Peterborough

PORTFOLIO HOLDERS PRESENT Councillor L Stephenson

Councillor R Powell

Leader and Portfolio Holder for Policy, Strategy, Partnerships and Economy

Deputy Leader and Portfolio Holder for

Planning, Highways and Transport

Councillor S Harvey Portfolio Holder for Health, Wellbeing

and Adult Care

Councillor M Oxley Portfolio Holder for Communities,

Environment and Climate Change

Councillor K Payne Portfolio Holder for Finance,

Governance and Performance,

Change and Transformation

Councillor D Wilby Portfolio Holder for Education and

Children's Services

OFFICERS PRESENT

Mark Andrews

Chief Executive

Saverio Della Rocca

Strategic Director Resources S151

Officer

Dawn Godfrey Strategic Director of Children and

Families

John Morley Strategic Director of Adults and Health

Penny Sharp Strategic Director of Places

Angela Wakefield Director of Legal and Governance

Jane Narey (Clerk) Scrutiny Officer

ATTENDED Councillor W Cross

Councillor J Fox

Councillor R Payne

1 WELCOME AND APOLOGIES RECEIVED

The Chair welcomed everyone to the meeting. Apologies were noted from Councillor Leah Toseland and Peter French.

2 RECORD OF MEETING

The minutes of the meetings held on the 8th and 13th December were approved as an accurate record.

3 ACTIONS ARISING

There were no actions from the meeting held on the 13th December 2022. The actions from the meeting held on the 8th December 2022 were noted as follows:

Action 1

Councillor Harvey to send a full breakdown of the public health housing budget (totalling £104,800) to Councillor Ainsley.

Councillor Waller confirmed that the action had been completed and requested that an update be given at the next meeting on the 9th February 2023.

Action 2

The Clerk to arrange for an update on the Visions Children's Centre to be presented at a future meeting of the scrutiny committee as per Councillor Begy's request.

The Clerk reported that she had contacted Councillor Begy for clarification as to which areas of the children's centre he would like the committee to scrutinise but had not received a response. Councillor Begy confirmed that he would contact the Clerk after the meeting.

Action 3

Performance data regarding the smoking cessation service to be sent to members. Councillor Waller confirmed that the action had been completed and requested that an update be given at the next meeting on the 9th February 2023.

Action 4

A full financial breakdown of the funding, expenditure, income, net contribution and outcomes regarding the Active Rutland Hub to be sent to members.

Councillor Payne confirmed that the action had been completed.

Action 5

The Monitoring Officer and the Clerk to seek approval from the Chief Executive for the proposal that the scrutiny committee meeting on the 26th January 2023 should begin at the earlier time of 6pm.

Councillor Waller informed attendees that, as Chair, she had declined the request for the meeting to start at 6 p.m. as there were members of the committee who worked full-time so would have been unable to attend a meeting at that time.

4 DECLARATIONS OF INTEREST

There were no declarations of interest.

5 PETITIONS, DEPUTATIONS AND QUESTIONS

There were no petitions, deputations or questions.

6 QUESTIONS WITH NOTICE FROM MEMBERS

There were no questions with notice member members.

7 NOTICES OF MOTION FROM MEMBERS

There were no notices of motion from members.

8 CONSIDERATION OF ANY MATTER REFERRED TO THE COMMITTEE IN RELATION TO THE CALL-IN OF A DECISION

There were no call-ins.

9 TREASURY MANAGEMENT STRATEGY AND CAPITAL INVESTMENT STRATEGY

Report No.21/2023 was received from Councillor Karen Payne, Portfolio Holder for Finance, Governance and Performance, Change and Transformation.

The draft Treasury Management and Capital Investment Strategies were considered by Cabinet on 12 January 2023 and were recommended for approval by Council on 27 February 2023. The Committee was invited to provide comments and views on the strategies prior to their consideration by Council. During the discussion, the following points were noted:

- Councillor Begy requested clarification regarding the statement detailed on page 25 of the agenda pack (item 2.3.1 e) which stated that the Council 'continues to include a priority around ethical investments.' The Strategic Director of Resources explained that if an organisation was being considered for investment by the Council and it had the appropriate credit ratings but there were concerns regarding the organisation's Environmental, Social and Governance (ESG) factors, then an investment might not occur. He informed attendees that a full explanation of the ESG factors was detailed on page 47 of the agenda pack (item 4.4.5) and that the Council endeavoured not to invest with any organisation that was unethical.
- There were no further questions from the Scrutiny Committee and there were no questions from the non-committee members.
- There were no recommendations from the Strategic Overview and Scrutiny Committee.
- There were no other comments.

10 DRAFT REVENUE AND CAPITAL BUDGET 2023/24

Report No.22/2023 was received from Councillor Karen Payne, Portfolio Holder for Finance, Governance and Performance, Change and Transformation.

The draft Revenue and Capital Budget for 2023/24 had been approved by Cabinet for a three-week public consultation on Thursday, 12 January 2023. The Committee was invited to provide comments and views regarding the draft budget before the final budget was considered by Cabinet on 14 February 2023 and recommended for

approval by Council on 27 February 2023. During the discussion, the following points were noted:

- It was noted that Rutland County Council was in a better financial situation than some other local authorities due to its strong financial management but difficult decisions would have to be made to ensure that the Council remained financially viable.
- An extra £6.1 million would be needed by the Council in 2023/2024 to deliver the same services it had delivered in 2022/2023.
- An example of the cost rises that the Council now faced included the cost of an adult care bed which had risen from £535 per week to £800 £900 per week.
- Government funding would not cover the extra costs the Council now faced and local authorities were expected to raise the Council Tax, making savings and use financial reserves.
- Savings of £1.8 million had already been implemented and further savings of £4 million had been identified over the four year period.
- It was noted that, if the Council Tax rate was not raised, Rutland County Council would lose £1.5 million in the year 2023/24 and every year thereafter which would threaten the Council's financial independence.
- Members were informed that the Council's £20k Local Council Tax Support scheme would continue to support those Rutland residents who demonstrated financial hardship and that there would be an extra £33k available for additional Council Tax support payments for those in greatest need.
- It was noted that the reduction of PAN (Published Admission Number) at Casterton College Rutland would not result in a cost pressure.
- The Portfolio Holder Portfolio Holder for Communities, Environment and Climate Change informed the Committee that he was very confident with the numbers stated in the budget relating to the Catmose Leisure Centre.
- The monies regarding the Homes for Ukraine scheme had been incorporated into the budget for 2023/24. It was not known if the scheme would continue after this date but it was confirmed that these Rutland residents had been incorporated into the future budgetary figures.
- The Deputy Leader and Portfolio Holder for Planning, Highways and Transport confirmed that she would send Councillor Begy the details regarding the post removed within the Development Control team.

ACTION: Councillor Powell

- It was confirmed that the recruitment to the post of Climate Change Officer had been postponed but that climate change remained a priority for the Council.
- Members were informed that the waste procurement process was still underway and discussions were ongoing with different bidders.
- The budget for the People Directorate would be uplifted to include the increased demand pressures. This would enable the reduction in the separate demand contingency funding.
- The Committee requested that the report to Council (27th March 2023) on the Levelling Up Fund be clarified to enable full understanding of the government's requirements regarding the capital funding.

ACTION: Saverio Della Rocca

- The increase of £300k to the Local Plan Reserve would be to cover any costs related to the production of a second local plan.
- The draw on reserves had been less than expected but any areas of change/overspend would be highlighted in the final budget report.

- Additional due diligence was being done on the use of a new school admissions IT system but initial findings showed that a saving could be made.
- The Committee requested that the Portfolio Holder for Health, Wellbeing and Adult Care kept members up to date on any increase in risks/costs regarding Community Support Services and ASC Demand (Table 2 P10 and P14).

ACTION: Councillor Harvey

• The Strategic Director of Resources confirmed that he would send details to councillors regarding what saving could be made by closing the Council's post room a few days a week and what impact, if any, this would have on services.

ACTION: Saverio Della Rocca

• There were no other comments.

---OOo--Councillor Fox left the meeting at 8.17 p.m.
---OOo---

11 FEES AND CHARGES 2023/24

Report No.23/2023 was received from Councillor Karen Payne, Portfolio Holder for Finance, Governance and Performance, Change and Transformation.

The Fees and Charges for 2023/24 would be considered by Cabinet at their meeting on 14 February 2023, for recommending to Council for approval. The Committee was invited to provide comments and views on the report prior to its consideration by Cabinet. During the discussion, the following points were noted:

- It was noted that the Council was asked to act with speed and efficiency when processing fees and charges.
- There were no other comments.

12 REVIEW OF THE FORWARD PLAN AND ANNUAL WORK PLAN

The Forward Plan was reviewed and the annual work plan was updated accordingly. During the discussion, the following points were noted:

- Councillor Harvey to include an update on the public health housing budget and the smoking cessation service in her briefing to the committee on the 9th February 2023
- Councillor Wilby to update the committee regarding the Visions Children's Centre at the meeting on the 9th March 2023.

13 ANY URGENT BUSINESS

There was no urgent business.

14 DATE OF NEXT MEETING

9th February 2023 at 7.00 p.m.

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The Chair declared the meeting closed at 8.24 pm.

SUMMARY OF ACTIONS

	MINIARY OF ACTIONS			
No.	Ref.	Action	Person	
1.	10	The Deputy Leader and Portfolio Holder for Planning, Highways and Transport to send Councillor Begy the details regarding the post removed within the Development Control team.	Councillor Powell	
2.	10	The Committee requested that the report to Council (27 th March 2023) on the Levelling Up Fund be clarified to enable full understanding of the government's requirements regarding the capital funding.	Saverio Della Rocca	
3.	10	The Committee requested that the Portfolio Holder for Health, Wellbeing and Adult Care kept members up to date on any increase in risks/costs regarding Community Support Services and ASC Demand (Table 2 - P10 and P14).	Councillor Harvey	
4.	10	The Strategic Director of Resources to send details to councillors regarding what saving could be made by closing the Council's post room a few days a week and what impact, if any, this would have on services.	Saverio Della Rocca	



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Minutes of the MEETING of the STRATEGIC OVERVIEW AND SCRUTINY COMMITTEE held in the Council Chamber, Catmose, Oakham, Rutland, LE15 6HP on Thursday, 9th February, 2023 at 7.00 pm

PRESENT Councillor G Waller (Chair)

> Councillor P Ainsley Councillor E Baines

Councillor N Begy (Vice Chair)

Councillor K Bool Councillor A Brown Councillor S Lambert Councillor L Toseland Councillor R Wilson

APOLOGIES Peter French Deputy of Diocesan Director

Education, Dioceses of Peterborough

Jane Narey (Clerk) **Scrutiny Officer**

STATUTORY CO-OPTED MEMBERS - EDUCATION REPRESENTATIVES

PRESENT

Andreas Menzies Roman Catholic Diocese

PORTFOLIO HOLDERS

PRESENT

Councillor L Stephenson

Leader and Portfolio Holder for Policy, Strategy, Partnerships and Economy

Portfolio Holder for Health, Wellbeing

and Adult Care

OFFICERS PRESENT

Tom Delaney (Clerk)

Councillor S Harvey

Governance Manager

Councillor G Brown ATTENDED

> Councillor W Cross Councillor R Payne

WELCOME AND APOLOGIES RECEIVED 1

Apologies were received from Peter French, Co-Opted Member and Jane Narey, Scrutiny Officer.

RECORD OF MEETING 2

It was noted the minutes of the meeting held on 26 January 2023 were not available by the publication of the agenda due to the change in meeting date. The minutes would be presented to the next scheduled meeting of the Committee on 9 March 2023.

3 DECLARATIONS OF INTEREST

There were no declarations of interest.

4 PETITIONS, DEPUTATIONS AND QUESTIONS

No petitions, deputations or questions were received.

5 QUESTIONS WITH NOTICE FROM MEMBERS

No questions with notice with notice were received from Members.

6 NOTICES OF MOTION FROM MEMBERS

No notices of motion had been received.

7 CONSIDERATION OF ANY MATTER REFERRED TO THE COMMITTEE IN RELATION TO THE CALL-IN OF A DECISION

No call-ins had been received.

8 PORTFOLIO HOLDERS' UPDATE

A presentation was received from Councillor S Harvey, Portfolio Holder for Health, Wellbeing and Adult Care (copy attached), regarding the latest progress towards implementation of the recommendations of the Primary Care Task and Finish Group. During the discussion, the following points were noted:

- The Rutland Memorial Hospital Feasibility Study had been completed and would be presented to the Rutland Health and Wellbeing Board on the 21st March 2023.
- The Estates Strategy for Rutland had also been completed but not to the standard requested by the Integrated Care Board so the process had been recommissioned resulting in the estates strategy being delayed.
- The patient survey had been delayed slightly but would be progressed by the Rutland Health and Wellbeing Board after the county elections in May 2023.
- The Portfolio Holder confirmed that she would ask the Primary Care Network if patients were charged for the call whilst waiting on hold and would notify members of the response.

ACTION: Councillor Harvey

• The Portfolio Holder also agreed to ask the Primary Care Network about the possibility of the GP practices in the future pooling their individual phone services into one combined service and feedback the response to the committee members.

ACTION: Councillor Harvey

- It was noted that although there had been an increase in the number of appointments available across the four surgeries since before the COVID-19 pandemic, these included appointments other than those by doctors and that the demand for appointments had also risen.
- The use of online consultation and appointments was being promoted to patients by the Primary Care Network but it was suggested that the Integrated Care Board

- should also communicate these matters to help increase public understanding of the issue facing the practices.
- It was queried if any change had resulted from the recommendation to find a
 mechanism where assets, if added through public funds, were retained on the
 public balance sheet. The Portfolio Holder confirmed that it was national policy for
 Section 106 or CIL funding for GP practices to be allocated through the Integrated
 Care Board but that she would raise the matter with the Board.

9 GROUP AND PANEL UPDATES

A) CULTURE / ASSET REVIEW TASK AND FINISH GROUP

A written update was received from Councillor A Walters, Chair of the Culture/Asset Review Task and Finish Group. During the discussion, the following points were noted:

- Given the uncertain position with several directions of travel being assessed by officers, the committee was asked to advise on the Task and Finish Group as follows:
 - 1. Should the Task and Finish Group review stop pending further information and then restart after the elections in May with revised terms of reference?
 - 2. Should the Task and Finish Group continue under the same terms of reference but in the knowledge that circumstances have changed?
 - 3. Regardless of the above, should the delegated member (Councillor Baines) continue to seek advice from educational establishments as to how the culture offer could be of most benefit to students, and how they might become more involved?
- Councillor Baines confirmed that he would continue to seek information from educational establishments with the support of Governance, who would assist with the distribution and collation of the information so that it was stored in a central location.

ACTION: Councillor E Baines and Governance

RESOLVED

That the Committee:

- a) **AGREED** that the Culture/Asset Review Task and Finish Group should cease.
- b) **AGREED** that Councillor E Baines would, with the support of Governance, continue to seek information from educational establishments as to how the culture offer would be of most benefit to students and how they might become more involved.
- c) **AGREED** that, after the elections in May 2023, the Strategic Overview and Scrutiny Committee should consider re-commencing the Culture/Asset Review Task and Finish Group with updated Terms of Reference following the outcome of the Council's transformation programme.

B) CUSTOMER EXPERIENCE TASK AND FINISH GROUP

A verbal update was received from Councillor Begy. During the discussion, the following points were noted:

- Councillor Begy confirmed that he had resigned his membership of this and other groups due to personal circumstances.
- He proposed that the Customer Experience Task and Finish Group should be:
 - 1. Postponed until after the Council's transformation programme.
 - 2. Re-considered by the Strategic Overview and Scrutiny Committee for recommencing with updated Terms of Reference following the elections in May 2023.

RESOLVED

That the Committee:

- a) AGREED that the Customer Experience Task and Finish Group should cease.
- b) **AGREED** that, after the elections in May 2023, the Strategic Overview and Scrutiny Committee should consider re-commencing the Customer Experience Task and Finish Group with updated Terms of Reference following the outcome of the Council's transformation programme.

C) ECONOMIC STRATEGY TASK AND FINISH GROUP

A verbal update was received from Councillor A Brown. During the discussion, the following points were noted:

- A further meeting of the Economic Strategy Task and Finish Group had been arranged for Tuesday, 21st February 2023 at 5.30 p.m.
- The framework of the Council's Economic Strategy would be considered plus any emerging intervention and policy issues.
- A further update would be given at the next meeting.

D) HIGHWAYS AND SPEEDING

- Councillor P Browne was unable to attend the meeting so there was no update for the Committee.
- The Chair requested that updates should either be provided in writing or in-person at future Committee meetings.

E) HOMELESSNESS EVIDENCE PANEL

The final report from the Homelessness Evidence Panel was presented to the committee. During the discussion, the following points were noted:

• Councillor Waller thanked members and officers for all their hard work in the production of the report as there had been a lot of information to research, collate and understand.

- It was confirmed that Table 1 showed the number of people who had been assessed as homeless over the period of time stated and not the actual number of homeless people in Rutland.
- Councillor Harvey informed members that the Council's Armed Forces Officer worked with all charities and outreach services to assist and support ex-military personnel as well as the families of current military personnel.
- The Portfolio Holder for Health, Wellbeing and Adult Care queried the wording in recommendation 6.2 and its implications regarding safeguarding as both adults and children could be classed as a victim of domestic abuse. Councillor Waller stated that the recommendation was for an overview of domestic abuse placements e.g. Were they placed quickly? Did services stay connected with them? If children were involved, had their education provision been sorted? It was agreed that Councillor Waller would meet with the Portfolio Holder to re-word the recommendation for discussion/approval at the meeting of the scrutiny committee on the 9th March 2023.

ACTION: Councillor Waller and Councillor Harvey

- It was noted that these were purely recommendations for Cabinet and that Cabinet could refuse and/or rephrase the recommendations.
- Consideration was then given to the remaining recommendations of the report as follows:
 - 6.1 That the Leader of the Council designates one 'Portfolio Holder' to take the lead on housing and for that person to actively engage with his/her colleagues, as appropriate, on housing matters.
 - 6.3 That RCC explores with its registered social landlords the possibility of increasing the number of homes in Rutland available for temporary accommodation.
 - 6.4 That Cabinet, as part of the Council's Asset Review, explores the options for developing new temporary accommodation in Rutland to house those who have been made homeless.
 - 6.5 That RCC reconsiders the development of a 'Choice Based Lettings Policy,' using learning from other councils' policies and in consultation with registered social landlords, to better meet current needs.
 - 6.6 That the Housing Allocations Policy be reviewed so that it is transparent and easy for applicants to use, with a user-friendly 'Customer Guide' and that it takes into consideration aspects highlighted in this report e.g. 'Means Testing' and the needs of the over 60's in the context of an increasing elderly population in Rutland and the type of accommodation they could be considered for.
 - 6.7 That Cabinet review the contract with Peterborough City Council for the provision of services in relation to private landlords with a view to improving data collection on the private sector in Rutland.
 - 6.8 That Cabinet review the 'Housing Services Review—Strategy and Operations Group' ensuring that it, or any successor group, has clear terms of reference and appropriate membership.

RESOLVED

That the Committee:

- a) **ACCEPTED** the report of the Homeless Evidence Panel.
- b) **AGREED** that recommendation 6.2 of the report would be re-worded and submitted to the Strategic Overview and Scrutiny Committee on the 9th March 2023 for discussion/approval.
- c) **APPROVED** the remaining recommendations (6.1, 6.3, 6.4, 6.5, 6.6, 6.7, 6.8)

F) MINERALS AUTHORITY CONTRACT EVIDENCE PANEL

A scoping document for the Minerals Authority Contract Evidence Panel was received from Councillor N Begy. During the discussion, the following points were noted:

- Councillor Begy informed the committee that the aim was to review the
 performance of the minerals authority contract after it had been in place for a year
 and that, following a discussion with the Strategic Director of Places, it had been
 agreed that a working group would not be the best way forward but that an update
 report would be more appropriate.
- The report would cover the issues listed in the scoping document but members were invited to add any other issues for consideration.
- The Committee requested that Mark Chant, Head of Planning Services, Minerals and Waste from North Northamptonshire Council (NNC) should be invited to the April scrutiny meeting as he was the only member of staff at NNC who had dealt with the minerals authority contract from its inception.

10 REVIEW OF THE FORWARD PLAN AND ANNUAL WORK PLAN

The Forward Plan and Annual Work Plan were discussed. During the discussion, the following points were noted:

- Homelessness Evidence Panel: final report 9th March 2023
 Recommendation 6.2 of the report would be re-worded and submitted to the
 Strategic Overview and Scrutiny Committee on the 9th March 2023 for
 discussion/approval.
- Minerals Authority Contract 20th April 2023
 An update report on the Minerals Authority Contract would be prepared for consideration at the meeting of the Committee on the 20th April 2023.
- Culture/Asset Review Task and Finish Group 15th June 2023
 After the elections in May 2023, the Strategic Overview and Scrutiny Committee should consider re-commencing the Culture/Asset Review Task and Finish Group with updated Terms of Reference following the outcome of the Council's transformation programme.
- Customer Experience Task and Finish Group 15th June 2023
 After the elections in May 2023, the Strategic Overview and Scrutiny Committee should consider re-commencing the Customer Experience Task and Finish Group with updated Terms of Reference following the outcome of the Council's transformation programme.

11 ANY URGENT BUSINESS

There was no urgent business for consideration.

12 DATE OF NEXT MEETING

Thursday, 9 March 2023 at 7.00 p.m.

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The Chair declared the meeting closed at 8.38 pm.

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SUMMARY OF ACTIONS

No.	Ref.	Action	Person
1.	8	The Portfolio Holder to ask the Primary Care Network if patients were charged for the call whilst waiting on hold and would notify members of the response.	Councillor Harvey
2.	8	The Portfolio Holder to ask the Primary Care Network about the possibility of the GP practices in the future pooling their individual phone services into one combined service and feedback the response to the committee members.	Councillor Harvey
3.	9A	CULTURE / ASSET REVIEW TASK AND FINISH GROUP Councillor E Baines, with the support of Governance, to continue to seek information from educational establishments as to how the culture offer would be of most benefit to students and how they might become more involved.	Councillor E Baines and Governance
4.	9E	HOMELESSNESS EVIDENCE PANEL: FINAL REPORT Councillor Waller to meet with the Portfolio Holder to re-word recommendation 6.2 for discussion/approval at the meeting of the scrutiny committee on the 9 th March 2023.	Councillor Waller and Councillor Harvey



Strategic Overview and Scrutiny Committee Work Plan 2022-23

	Welcome and Apologies	
	Record of Meeting	
	Actions Arising	
	Declarations of Interest	
	Petitions, Deputations and Questions	
	Questions with Notice from Members	
	Notices of Motion from Members	
Standing	Consideration of Any Matter Referred to the	
Standing [△] Agenda Items	Committee in Relation to the Call-In of a Decision	
for Every	Portfolio Holder's Update	
Meeting	Group and Panel Updates:	
Meeting	a)Culture / Asset Review Task and Finish Group	Councillor A Walters
	b)Customer Experience Task and Finish Group	Councillor N Begy
	c) Economic Strategy Task and Finish Group	Councillor A Brown
	d) Highways and Speeding	Councillor P Browne
	e)Homelessness Evidence Panel	Councillor G Waller
	Review of the Forward Plan	
	Any Urgent Business	
	Date of Next Meeting	

Meeting	Publication	Proposed Item	Why	Author
Date	Date			
		Election of Vice-Chair	Statutory	
		Confirmation of Co-opted Members	Statutory	
9 th June 2022	1 st June 2022	LLR Joint Health Scrutiny	Statutory	
		Committee: Confirmation of		
		Representation		
		DRAFT Improvement Plan		
		Annual Work Plan	Statutory	

22		LLR CCGs' Performance Data	For Info Only	Kate Allardyce Senior Performance Manager
7 th July	29 th June	Waste and Street Cleansing	Report	Strategic Director of Places/Angela Culleton
2022	2022	Dental Services Update		Rose Lynch, Senior Commissioning Manager – Primary Care Dental Services (East)

Homelessness Evidence Panel:	Report	Councillors Waller,
Scope		Toseland &
		Lambert

		Election of New Vice-Chair LLR Joint Health Scrutiny Committee: appointment of new substitute representative	Statutory	
September 2022	31 st August 2022	Dental Services Update: Rutland Specific	Report	Rose Lynch, Senior Commissioning Manager – Primary Care Dental Services (East)
MEETING ADJOURNED	2022	Improvement Plan (Following on from the scrutiny training held on the 21st July 2022)		Chair
		Scrutiny Review of Public Transport Service Proposals: a) Scoping Document b) Timescale	Briefing	Councillor Waller

Economic Development Strategy,	Strategic Director
Devolution & Levelling Up	of Places
a) Scoping Document	
Culture Review	Councillor G
	Brown
a)Scoping Document	

5 th October	31 st	Election of New Vice-Chair	Statutory	
2022	August	LLR Joint Health Scrutiny	Statutory	
	2022	Committee: appointment of new		
RE-		substitute representative		
SCHEDUL		Dental Services Update: Rutland	Report	Rose Lynch,
ĒD		Specific		Senior
MEETING				Commissioning
				Manager –
				Primary Care
				Dental Services
				(East)
		Improvement Plan		Chair
		(Following on from the scrutiny		
		training held on the 21st July 2022)		
		Scrutiny Review of Public Transport	Briefing	Councillor Waller
		Service Proposals:		

		c) Scoping Document d) Timescale		
		Economic Development Strategy, Devolution & Levelling Up		Strategic Director of Places
		b) Scoping Document		
		Culture Review		Councillor G Brown
		b)Scoping Document		
25				
13 th October 2022	5 th October 2022	Dental Services Update: Rutland Specific	Report	Rose Lynch, Senior Commissioning Manager – Primary Care Dental Services (East)
		Council Asset Review – how can the SOSC assist with the asset review?		Strategic Director of Places
		Highways Contract – Procurement Outputs		Andy Tatt / Dee Rajput

		LLR ICS Performance Data	For Info Only	Kate Allardyce Senior Performance Manager
17 th	9 th	Mid-Year Performance & Corporate Strategy Progress put in link Corporate Strategy		Strategic Director of Resources
November 2022	November 2022	Mid-Year Finance Update (with a focus on the Medium Term Financial Plan (MTFP)	Statutory	Strategic Director of Resources
		Catmose Sports Leisure Contract		Strategic Director of Places
26		Update on the plans for economic development, levelling up and Local Enterprise Partnerships (LEPs)		Councillor Stephenson

8 th	30 th	Public Health: Update		Councillor Harvey
December	November	Corporate Asset Review and	Report	Strategic Director
2022	2022	Strategy (Private)	-	of Places

13 th	5 th	Homelessness Evidence Panel:	Councillors Waller,
December	December	Report	Toseland &
2022	2022		Lambert

		Public Bus Transport Review (Private)	Presentation	Strategic Director of Places
		Leisure Strategy (Private)	Briefing	Strategic Director of Places
				Ta
26 th	18 th	Scrutiny of the Budget Draft Revenue and Capital Budget 2023/24	Statutory	Strategic Director of Resources
January 2023	January 2023	Scrutiny of the Budget Fees and Charges 2023/24	Statutory	Strategic Director of Resources

		Access to GP Services – Review of Actions	Councillor Harvey
9 th	1 st	GROUP & PANEL UPDATE	Councillors Waller,
February Februar	•	Homelessness Evidence Panel:	Toseland &
	2023	Report	Lambert
2023	2020	GROUP & PANEL UPDATE	Councillor Begy
		Minerals Authority Contract:	
		Scope	

		LLR ICS Performance Data	For Info Only	Kate Allardyce Senior Performance Manager
9 th March	1 st March	Portfolio Holder Briefing: Councillor Wilby – Visions Children Centre, Childcare Sufficiency Statement and the Child Care Review (update requested by Councillor Begy)	Presentation	Councillor Wilby
2023 &	2023	Levelling Up Fund	Report that was presented to Cabinet	Strategic Director of Places
		MiCare CQC Inspection: Outcome	Report	Emma Jane Hollands
		Homelessness Evidence Panel: Final Report Recommendation 6.2 - approval following rewording		Councillor Waller

20 th April	12 th April	Purdah compliant items only						
20 th April 2023	2023	CQC Inspection Framework	For Info	Strategic Director				
2023	2023	(Verbal update requested by Cllr	Only	of Adult Services				

Waller 09.01.23)		and Health
Minerals Authority Contract: Update Report (Roger Ranson, Ingrid Hooley, Councillor Powell, Portfolio Holder and a representative of NNDC to be invited to the scrutiny meeting)		Strategic Director of Places
MiCare CQC Inspection:	Report	Emma Jane
Outcome		Hollands

		End of Year Performance & Corporate Plan Progress	Statutory	
		End of Year Finance Management Report	Statutory	Strategic Director of Resources
15 th June 2023	7 th June 2023	LLR ICS Performance Data	For Info Only	Kate Allardyce Senior Performance Manager
		Culture/Asset Review Task and Finish Group: discussion on the reformation of the group with new Terms of Reference		

Customer Experience Task and	
Finish Group: discussion on the	
reformation of the group with new	
Terms of Reference	

List of potential items for 2023-24 municipal year

- Asset Review Autumn
- Access to Primary Health Care Spring

Purpose of Report

The report outlines the position on Leicester, Leicestershire and Rutland (LLR) Health System Governance, Structure and Collaborative / Design Group formation.

The report contains information on Covid-19 vaccination uptake for Rutland residents to 2 February 23. The Performance Overview section of the report provides the Committee with an update on East Leicestershire and Rutland performance, based on available data at 8th February 2023, alongside local actions in place.

Appendix 1 provides an overview of the most recent performance data for Out of County Providers relevant to Rutland residents (Peterborough, Northampton, Lincolnshire, Kettering and Cambridge), as well as UHL.

NHS System Oversight Framework

The Performance section of this report provides an update on East Leicestershire and Rutland operational performance against key national standards.

For most, reporting Rutland cannot be identified separately to East Leicestershire as national performance metrics are reported publicly by sub-ICB (former Clinical Commissioning Group - East Leicestershire & Rutland) or Integrated Care System (Leicester, Leicestershire & Rutland).

A monthly performance report is presented to the System Executive Committee (SEC), this is based on the Winter Plan, key performance priorities of the LLR System and high-level overview of the areas which most require improvement e.g. urgent and emergency care including ambulance handovers; elective waiters including 104 weeks; cancer and access to primary care as some of the examples.

A detailed performance report, based on the NHS System Oversight Framework (https://www.england.nhs.uk/nhs-oversight-framework/) was last presented on 27 Jan 23 to the LLR ICS System Executive Committee.

Performance reporting is also a key element of the new Collaboratives and Design Groups, and many of these groups have Quality & Performance subgroups, which receive Performance reports throughout the year.

Covid Vaccination uptake

The below is data on the uptake of Covid-19 vaccinations for Rutland residents. It shows the latest percentage of people aged 12 and over who have received a COVID-19 vaccination, by dose.

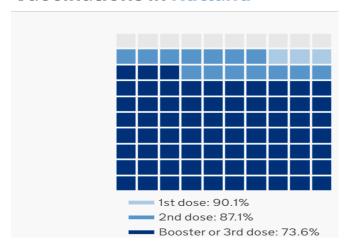
As of 2nd February 2023, 90% of residents aged 12 and over had received the first dose, 87% received the second dose and 74% received their booster of the Covid-19 vaccination.

This compares favourably to the Leicestershire position of 70%, Leicester City position of 46% and the overall England position of 70% of residents, over 12yrs old, receiving boosters.

Vaccinations in Rutland ▼

People vacc	inated		Vaccinations given
First dose total	Second dose total	Booster or third dose total	Total
34,724	33,555	28,357	96,636

Vaccinations in Rutland ▼



Health Performance Indicators

The following table provides an explanation of the key performance indicators, the latest performance for East Leicestershire & Rutland (as available on 8th February 23) and details of some local actions in place.

Appendix 1 provides an overview of the most recent performance data for Out of County Providers relevant to Rutland residents (Peterborough, Northampton, Lincolnshire, Kettering and Cambridge), as well as UHL.

NHS Constitution metric and explanation of metric	Latest 22/23 Performance	Local actions in place / supporting information
Cancer 62 days from referral to treatment The indicator is a core delivery indicator that spans the whole pathway from referral to first treatment. Shorter waiting times can help to ease patient anxiety and, at best, can lead to earlier diagnosis, quicker treatment, a lower risk of complications, an enhanced patient experience and improved cancer outcomes.	National Target >85% December 22 ELR patients (All Providers) 44% (38/87 pts) Further detail by local provider in Appendix 1	UHL There are capacity constraints across all points of the pathways and high backlog levels being treated and prioritised which has had a direct impact on performance. Workforce challenges remain. The Trust continue to clinically prioritise all patients. NWAFT Cancer 62 day waits remain a focus for particular attention in the light of high numbers, particularly for colorectal patients. This is being addressed through specific improvement work, alongside general improvement now happening now in other main specialties. KGH Due to the increase in 2WW referrals for Prostate from previous months 'Turnbull effect' combined with NHS PSA (prostate-specific antigen) invitation the Trust has seen a decrease compliance against the standard. Cancer recovery plan discussed and updated weekly by division.
A&E admission, transfer, discharge within 4 hours The standard relates to patients being admitted, transferred or	National Target >95% December 22	UHL Crowding in ED due to chronic and sustained lack of flow, high inflow of both walk-in and ambulance arrivals

discharged within 4 hours of their arrival at an A&E department.

This measure aims to encourage providers to improve health outcomes and patient experience of A&E.

University Hospitals Leicester (UHL) A&E – all patients attending, 48%

North West Anglia Foundation Trust (NWAFT) A&E – all patients attending. 49% & bed occupancy >90% contributing to performance within ED.

Actions include Overnight consultant in ED, rota in place and increase uptake in shifts noted. LRI's Minor Injuries and Minor Illness (MIaMI) extended opening times from 8am to 12pm

NWAFT The 4-hour performance has seen a decline in month. Increased demand has resulted in an increase in the average waiting time for both admitted and non-admitted pathways.

Urgent Care	National Target	All patients attending	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	YTD	
Tabel discount in 1111		University Hospital Leicester (UHL)	56%	56%	56%	57%	57%	55%	53%	51%	48%	54%	
Total time spent in UHL A&E <4 hours (all types)	>95%	North West Anglia Foundation Trust (NWAFT)	57%	53%	52%	49%	52%	61%	57%	60%	49%	54%	
		Kettering General Hospital (KGH)					CRS T	rial Site					

18 Week Referral to Treatment (RTT)

The NHS Constitution sets out that patients can expect to start consultant-led treatment within a maximum of 18 weeks from referral for non-urgent conditions if they want this and it is clinically appropriate.

National Target >92% Dec 22

Jec 22

ELR patients (All Providers) 48%

Total ELR patients waiting; 43.295 of which:

- 5,281 patients are waiting more than 52weeks.
- 988 patients are waiting more than 78weeks and
- 36 patients are waiting more than 104weeks.

UHL The impact of COVID 19 on planned activity capacity has led to a growing backlog. Additionally operational pressures due to emergency demand and workforce challenges is impacting on the service.

Actions:-

-Elective Care Strategy developed eight key Elective Recovery Interventions aligned to the National -Elective Recovery Framework.

Demand and Capacity modelling being commissioned to support future planning.

-Increased numbers sent to Nuffield Independent Sector (IS) provider and BMI Park.

NWAFT The overall rate of referrals remains high, which is contributing to the increase in the overall waiting list. If demand remains at this level it is expected the total RTT waiting list will increase.

KGH Operational pressures as the site fluctuates in and out of Critical incidents and OPEL4. This resulted in both in-patient (IP) and Out-patient (OP) activity being stood down. Additionally patient fitness and patient choice continues to be a root cause as patients declined treatment over Christmas and New Year.

	Total ELR patients waiting	ELR Patients Waiting over 52weeks	ELR Patients Waiting over 78weeks	ELR Patients Waiting over 104weeks
UHL	34,970	4794	933	33
NWAFT	1952	109	18	1
KGH	895	6	2	1

KGII	05.	,								_
Dementia Diagnosis rate for periods and over, with a codementia recorded is care, expressed as a coff the estimated president of the estimated president of the populations.	diagnosi n primar a percen valence	ed O s of y R itage	ctober 2 utland L	Target : 22 A 49% ((345pts)		Dashboard Northwe & Rutlan of widen Diagnosi work witl Service (to target via their referrals. MAS have Therapy diagnost functiona pilot end currently workstre number assessm	st Leice d identifing gap is Rate in Memo (MAS) to these a waiting we pilote (OT) as ic support all assess March ams the of people in the discovery and the coroved to discovery and the corovery and t	estershire fied as the in Demonstrate of Occupants and occupants with a will additional occupants and occupants occupants occupants and occupants occupant	povid. Plans to ssment op a trajectory improve this d new pational post vering - funding for AS review is different dress the g for s. Funding has tionalise
Dementia	National Target		Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	
Diagnosis rate for people aged 65 and	>66.7%	Rutland LA	50.0%	49.2%	49.4%	49.7%	48.2%	47.6%	48.7%	1
over with dementia	-00.770	ELR CCG	58.0%	57.8%	57.9%	57.8%	57.6%	57.4%	57.4%	*

Areas of Improvement

There are some areas that are worth commenting on and have shown recent improvement:

- There has been an overall increase in the number of General Practice appointments across Leicestershire & Rutland. In December 22 there were a total of 375,140 appointments, this was more than in Dec 19, Dec 20 and Dec 21.
- The number of patients waiting over 104 weeks for elective treatment has reduced steadily each month for the last six consecutive months.
 - At the end of Dec 22 there were 67 Leicestershire and Rutland patients waiting over 104 weeks, at a number of different Acute providers. This peaked at 508 patients in January 22.
- Following poor performance during Winter 21/22, there have been improvements in the percentage of patients being seen within 2 weeks following an urgent Cancer referral, although this is still not achieving the national target.
- UHL have seen an improvement in Ambulance handover delays in January and this has been a direct result of the opening of the BUS/POD which has reduced the average time to 42 mins from over an hour.

Appendix 1

Please note the data in the below table relates to **ELR patients only**.

The numbers in brackets show the number of patients seen/treated within the relevant time against the total number referred. (E.g., At UHL, 1206 ELR patients were seen under the 2ww pathway in Dec 22, of which 1055 were seen within 2 weeks (87%))

Dec-22 Dec-22 Dec-22	87.48% 1055/1206 81.05% 124/153 40.26% 31/77 71.30%	100% 1/1	33.33% 1/3 100% 4/4	55.06% 49/89 87.50% 7/8 50.00% 2/4	0.00% 0/1	90.00% 45/50 87.50% 7/8 100% 3/3
Dec-22	124/153 40.26% 31/77	100%	4/4	7/8 50.00%		7/8 100%
	31/77	100%				
Doc 22	71.30%	100%				, ,
Dec-22	847/1188	1/1	50.00% 3/6	64.29% 45/70		89.74% 35/39
Dec-22	46.96%	67.19%	48.97%	53.84%	62.82%	63.80%
Dec-22	34,970	64	290	1,952	78	895
Dec-22	4794	0	27	109	4	6
Dec-22	933	0	3	18	1	2
Dec-22	33	0	0	1	0	1
	Dec-22 Dec-22 Dec-22	Dec-22 34,970 Dec-22 4794 Dec-22 933	Dec-22 34,970 64 Dec-22 4794 0 Dec-22 933 0	Dec-22 34,970 64 290 Dec-22 4794 0 27 Dec-22 933 0 3	Dec-22 34,970 64 290 1,952 Dec-22 4794 0 27 109 Dec-22 933 0 3 18	Dec-22 34,970 64 290 1,952 78 Dec-22 4794 0 27 109 4 Dec-22 933 0 3 18 1

University Hospitals of Leicester source; Quality and Performance Report, 9 February 2023 https://www.leicestershospitals.nhs.uk/aboutus/our-structure-and-people/board-of-directors/board-meeting-dates/

Indicator | Action in Place

Cancer

Referrals remain above pre pandemic levels. Despite the pathway improvements the 2WW standard remains at risk due to the sustained increase in demand, predominantly in outpatients, endoscopy and workforce challenges in both admin and clinical areas.

62day and 104day backlogs remain high as a result of ongoing demand and capacity constraints, specifically outpatient, diagnostic and clinical administrative time. Urology remains the key area of concern. Oncology and radiotherapy capacity continues to be challenged with high wait times.

Actions:

- Weekly patient Tracking List (PTL) review including additional support in Urology.
- The Trust continue to clinically prioritise all cancer patients.
- Non-Site-Specific Symptoms pathway implemented 04/01/23.
- Review national timed pathways and identify possible areas for improvement.
- Significant investment to support Onc/Radth/Haem

Urgent Care

Overcrowding in ED due to chronic and sustained lack of flow resulting in long waits. There is a high in-flow of both walk-in and ambulance arrivals.

Actions:

- Overnight consultant in ED rota in place. MlaMI extended opening times 8am to 12pm
- Emergency flow action plan focus on reduction in non-admitted breaches and adherence to new Inter Professional Standards
- Extension of discharge lounge at LRI
- Redirect patients to Urgent Treatment Centres (UTC), Same Day Emergency Care (SDEC) and Walk in Centres
- Focused work on flow through hospital to include board rounds and criteria led discharge

RTT and 52 week waits

Impact of COVID-19 on planned activity capacity has led to a growing backlog. Additionally significant operational pressures due to the emergency demand is impacting upon elective activity. Elective capacity remains challenged at UHL due to staff vacancies and sickness, particularly for anaesthetists leading to cancellations of theatre lists and admin teams impacting on ability to book.

Actions:

- Elective Care Strategy developed with eight key Elective Recovery Interventions aligned to the National Elective Recovery Framework.
- Increase numbers sent to Nuffield Independent Sector (IS) provider and BMI Park
- Mutual aid request to be submitted on DMAS (Digital Mutual Aid System)
- Establish future mutual aid requirements to get to 78-week position and then 65 weeks for March 2024.
- Weekly meetings in place with Clinical Management Groups to go through individual plans for those patients at risk of being/or at 104 weeks, to ensure route to zero by the end of March.

North West Anglia Foundation Trust source; Integrated Performance Report, 13 December 22 https://www.nwangliaft.nhs.uk/about-us/trust-board/board-papers-meetings/

Indicator | Action in Place

Cancer

Cancer performance remains challenged with the majority of the cancer indicators not achieved. Challenges are across various stages of cancer pathway, but in particular due to diagnostic and outpatient capacity. The cancer sites driving overall performance are Colorectal, Skin and Urology.

- Outpatient capacity is primarily an issue for both colorectal and skin. For skin in particular there are now a large number of appointment slot issues where the specialty has not been able to identify capacity. This is impacting on overall 2 Week Wait performance.
- Performance in Urology is also a key driver for 62 day performance with a large number of patients waiting trans perineal prostate biopsy (TPBX). Insourcing has commenced in this area to manage the longest waiting patients.
- There are a number of vacancies across radiologists, consultant ultra-sonographers and consultant radiographers which has limited the Trusts ability to deliver one stop triple assessment clinics in breast. This is leading to patients needing to return for second visits. Patients continuing to be sent to Cambridge University Hospital NHS Foundation Trust for their ultrasounds and biopsies.
- Additional short term insourcing is in place within to support the position for skin cancer via Dermatology and Plastics.

Cancer 62 Day Backlog - recovery of backlog position for cancer 62 days remains the core priority in cancer nationally, and for the Trust. The Trust currently has a challenging position against the planned trajectory. While long waiting patients are treated it is forecast that there will continue to be an impact to the 62 day performance standard.

Urgent Care

The Trusts overall performance against the 4 hour standard in accident and emergency saw a small decline, driven by a deterioration in performance at Peterborough City Hospital. In contract performance at Hinchingbrooke hospital continued to improve.

- •Attendances also remain significantly higher than 2019/20 levels of activity.
- •Increased demand has resulted in an increase in the average waiting time for both admitted and non-admitted pathways
- •The percentage of patients spending over 12 hours in the department in month saw a marginal improvement. This is a reflection of the use of elective areas to support unplanned care capacity, in addition to the purchase of care home beds to discharge medically fit patients.

RTT

Activity delivery remains below 2019/20 levels across all elective points of delivery. This is a risk to the Trusts ability to keep activity at pace with referrals. The waiting list is expected to continue to increase month on month unless activity delivery increases.

The number of patients waiting over 78 weeks has increased. The key area of focus to ensure that patient waits over 78 weeks are eliminated by the end of March 2023 in line with national planning guidance. The position is reviewed weekly at the Elective Care Group, with patients escalated for review as appropriate.

Kettering General Hospital source; Integrated Governance Report, 2 February 23 https://www.kgh.nhs.uk/board-of-directors-and-board-meetings/

https://ww	<u>/w.kgh.nhs.uk/board-of-directors-and-board-meetings/</u>
Indicator	Action in Place
Cancer	The service has been impacted by an increase in 2WW referrals for Prostate and an increase in patients requiring second opinions for other tumour sites and discussions at Tertiary centres e.g. Breast to Sarcoma resulting in extended pathways. Additionally, continued high volume of patient choice relating to 1st OPA (Out-patient appointment) and diagnostics and workforce issues in Breast has delayed diagnostics. Actions:
	 Cancer recovery action plan discussed and updated weekly. Weekly calls take place with tertiary centres for next steps of patients. Weekly attendance from radiology and histology at twice weekly PTLs to expediate pathways Commencement of Radiology tracker to enable focus on booking and or bringing
	patients forward where capacity allows
Urgent Care	Capacity pressures within the Trust remain and lack of visibility on the 'total time' on the ambulance screen has still not been re-instated. This has meant it has not been possible to have sight of the total time since arrival. This has been reported to EMAS and are awaiting for this to be corrected. Actions:
	 The Trust continue to operate within the parameters of the Rapid Transfer protocol and undertake a clinical harm review into all ambulance handover delays >60mins to include precipitating factors around the position in the department and escalation triggers. A de-brief post EMAS strike days with operating leads from EMAS/KGH
RTT	Critical incident and OPEL4 status have resulted in activity and PTLs being stood down. This has impacted greatly on performance. Seasonal reduction in activity have also impacted on the position. Actions:
	 Work Recovery plans have been created for both Resp and Neurology services as well as details of additional capacity needed to support recovery of the service. PTL meetings continue with specialities to ensure patients waiting are being planned for the next steps and any delays are flagged for action.

Continued monitoring of waiting lists.

